

## **Continental Press Polished Warranty**

Continental provides a limited warranty on its O'Sea®, Regalite® and Ultralite® press polished products as follows:

- 1. Continental will replace, at no charge, any sheet found to be defective upon inspection or during fabrication, provided that any sheet requested to be replaced is returned, whether cut or not. Defective sheets are those that do not meet the quality criteria defined by Continental. It is expected each sheet is inspected by the Fabricator prior to use.
- 2. Products found to be out of compliance according to the criteria established by Continental will be replaced, upon inspection and agreement that performance and/or appearance of the sheets is not consistent with the quality specification established by Continental and accepted by the user. Cases will be considered on an individual basis. It will be at the discretion of Continental as to whether the sheet in question is warrantable.
- **3.** The Warranty period is twenty-four months from the date of installation. To make a warranty claim the user of the press polished sheet must provide substantiation in the form of skid and drum number of the sheet submitted for a warranty claim.
- **4.** To properly clean and maintain your Continental Press Polished products we approve and recommend CLEAN, PROTECT, PRESERVE according the manufacturer's instructions. These products are available through your Continental provider or various retail outlets. Neglect or use of non-authorized cleaners may damage the Continental Press Polish and void the warranty.
- 5. This limited warranty does not apply to any press polished sheet products from which:
  - a. Adequate identification, proof of purchase of date of manufacture is not available
  - **b.** Is defective as a result of accident, misuse or abuse:
  - **c.** Conforms to Continental specifications.
  - d. Is used or fabricated in a way inconsistent with the intended use of press polished sheets.
  - **e.** Is used or fabricated in a way inconsistent with the Care and Handling provided by Continental and maintained by Continental. This includes but is not limited to handling and stacking of sheets, exposure to certain liquids and chemicals, and use of cleaners other than CLEAN, PROTECT, PRESERVE.
  - **f.** Becomes defective as a result of failure(s) of related equipment, parts or products for which Continental is not responsible.
  - g. As a result of use in an environment for which the product was not designed.
- **6.** Under no circumstances, at any time, will Continental be held liable for labor or additional costs other than the vinyl itself.